



SHOP

TERMS AND CONDITIONS

ARTISTS FINE ART PHOTOS/ARTWORKS

All artworks are subject to an updated pricing, editions and sizes by each artist. Prices are subject to change without prior notice. Other currencies will be converted into AED currency upon payment date exchange rate.

FRAMING

The gallery can provide professional framing services at an additional cost based on the specifications provided for the frame you will choose. We can give you the frame price at the time of purchase.

PAYMENT

A purchased order made through our website online will be processed upon receipt of the full payment into our account. The gallery will be sending you the paid invoice and schedule delivery or collection of the product.

An order made by enquiry will be required to pay 50% deposit to start the production. And the 50% balance amount must be paid on or before the scheduled date of collection/delivery of the item. The gallery can assist on the delivery and installation of the artwork/s; this outsource service fee will be paid by cash, directly to the framer/driver and the service fee is based on the location within UAE only.

If the artwork/s is to be shipped outside of UAE, it must be paid in full (the customs and insurance fees included) prior to shipping.

PREVIEW

Special arrangements can be made for viewing of the artwork/s at the gallery prior to the scheduled delivery /collection.

SHIPPING

Artwork/s will be packed professionally and shipped via Aramex. Any damage incurred to artwork/s during shipment must be covered with an insurance for any damages, the actual value/ declared value by the client, at the expense of the client.

Important note:

The rates of shipment overseas for the actual shipping cost/freight charges and customs tax are determined by the weight of the item. Prices listed for shipping are only approximate amount and is subject to be changed for the actual shipping/freight cost when packed and weighed by the shipping company.

WARRANTY

All purchases for any of the fine art photographs under our 'Artists' category are in excellent condition unless otherwise noted. If you are not satisfied with the condition of your purchased product, you may return the artwork/s in its original condition within 7 days; after 7 days (and up to and including a 2 weeks period only from the original date of sale). The Work/s may be returned for a gallery credit only. Please contact the gallery immediately upon your decision to return the artwork and to make the arrangements.

Please retain original packaging in case artwork is to be returned. Artwork must be insured for full value when being returned and it must be received back in the same perfect condition that it was originally sent out – for the return to be accepted.

Important: The return of any 'Fine Art Photographs' is subject to the artist and gallery management approval.